

Provider Analysis Webinar

Everything you wanted to know but were afraid to ask

DODD/MUI Registry Unit

February 6 and 7, 2014

Webinar Objectives



- Learn about the analysis requirements for independent and agency providers
- Find out how to identify trends
- Understand your role in prevention
- Learn how to run a Provider Analysis through the Cognos system
- Review sample Analysis Reports

What is an Analysis?



a·nal·y·sis

close examination: the examination of something in detail in order to understand it better or draw conclusions from it

separation into components: the separation of something into its constituents in order to find out what it contains, to examine individual parts, or to study the structure of the whole

assessment: an assessment, description, or explanation of something, usually based on careful consideration or investigation



Rule Requirements



O.A.C. 5123:2-17-02(L)

- (1) Providers shall produce a semi-annual and annual report regarding major unusual incident trends and patterns which shall be sent to the county board.

What's the purpose:

To conduct an in-depth, cumulative analysis of MUI trends and patterns.

Rule Requirements



- The county board shall semi-annually review providers reports. The semi-annual review shall be cumulative for January first through June thirtieth of each year and include an in-depth analysis. The annual review shall be cumulative for January first through December thirty-first of each year and include an in-depth analysis.

Required Elements for Analysis



- (2) All reviews and analyses shall be completed within thirty calendar days following the end of the review period. The semi-annual and annual reports shall contain the following elements:
 - (a) Date of review;
 - (b) Name of person completing review;
 - (c) Time period of review;
 - (d) Comparison of data for previous three years;
 - (e) Explanation of data;
 - (f) Data for review by major unusual incident category type;

Required Elements for Analysis



- (g) Specific individuals involved in established trends and patterns (i.e., five major unusual incidents of any kind within six months, ten major unusual incidents of any kind within a year, or other pattern identified by the individual's team);
- (h) Specific trends by residence, region, or program;
- (i) Previously identified trends and patterns; and
- (j) Action plans and preventive measures to address noted trends and patterns.

Patterns and Trends Process



- Intake Process
- Incorporating information into ISPs
- Nickel and Dime Reporting
- Patterns and Trends Stakeholder Meetings

Mark your Calendars...



Annual Analysis (4th quarter)

Review MUIs that occurred at your agency between 1/1 & 12/31. Review must be completed by 1/31 and submitted to the county board by 2/28

Semi-Annual Analysis (2nd quarter)

Review MUIs that occurred at your agency between 1/1 & 6/30. Review must be completed by 7/31 and submitted to the county board by 8/31



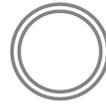
Semi-Annual and Annual Analysis



- Review previously identified trends/patterns from the previous year (both program specific and individual specific) and discuss the effectiveness of the action plans initiated.



Semi Annual and Annual Analysis

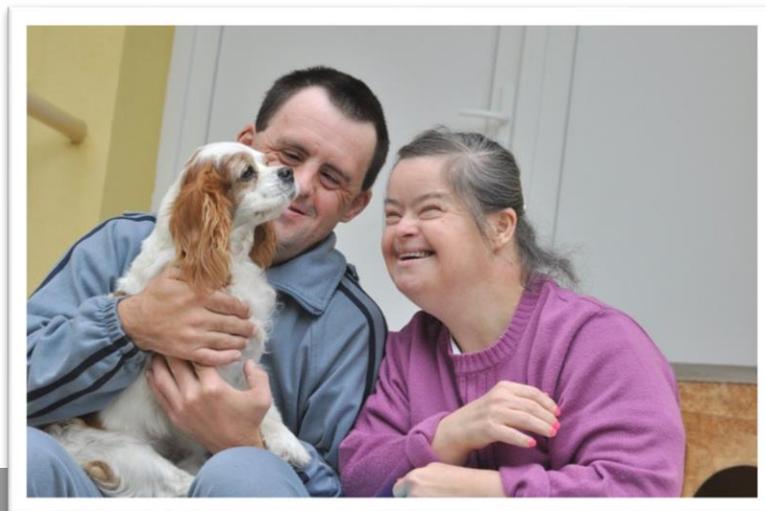


- Review current year's data.
- Identify trends/patterns (both program specific and individual specific); and
- Develop an action plan to address the trends, making sure to include when the plan will be initiated, who will initiate it and who will be responsible to ensure it is completed.

What are trends and patterns?



- It is more about why (similar causes) than just the numbers.
- A certain cause to one incident may be beneficial when shared with everyone (i.e., drowning in bathtub, choking, stolen medication w/unknown PPI).
- Health and Welfare Alerts



What are trends and patterns?



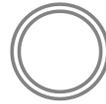
- Similar locations or times.
- Incidents caused by same or similar actions.
- Repeat incidents for individuals.
- Missing Medication for prolonged period of time with risk of harm.
- Common repeated problems (i.e., reporting, timeframes, investigations).
- Numbers going up/down or a lack of numbers.

What are trends and patterns?



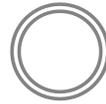
- Same staff involved in all UBS may be an indicator of control issues.
- Multiple neglects agency wide due to staff scheduling errors.
- Choking incidents due to continually being given wrong diet texture.
- 6 falls of individuals living in one home in 6 month period over same throw rug in the hallway.

What are trends and patterns?



- We need to ask why are things occurring?
- Systemic Causes
- Evaluate year to year
 - Are we doing better?
 - How can we change our services to better meet needs ?
 - Is there any support that can be offered to enhance that person's life?

Please remember



- Completing this requirement can help come up with ideas to enhance individual's lives, improve quality & prevent the reoccurrence of MUIs.
- It is your responsibility as a provider to complete the Analysis and submit to the County Board.
- If a provider doesn't meet this requirement, the CB is asked to share this information with our office.
- You will be asked to provide your Analysis when you have a Provider Compliance Review completed
- Our office is here to help 614-995-3810

Tips for a good analysis



- Avoid vague terms like “will monitor.”
- *Be specific* if you are re-training staff like what are they being trained on and how will this address concern
- Don’t use phrases like “Staff will encourage Jane to keep her hands to herself” as the only preventative measure.

Tips for Agency Providers



- Include causes and contributing factors as to why trends are occurring (i.e. Johnny's mother passed away contributing to a temporary increase in aggression at home which resulted in unapproved behavior supports being utilized).
- Include causes and contributing factors as to why these trends are occurring (i.e. a decrease in misappropriation was noted due to the addition of personal lockers being provided to consumers in 2012).
- Review previously identified trends and patterns from the previous year (both program specific and individual specific) and discuss the effectiveness of the action plans that were initiated.

Tips for Independent Providers



Include only MUIs that occurred during time that YOU were responsible for/serving the individual, discovered the MUI or if you provide around the clock care for the individual as listed in O.A.C. 5123:2-17-02 (D) (1)-(3).

Example: If Johnny comes home from work and states that a peer hit him and that is where the black eye came from— that MUI would not be included in your analysis unless you are a foster provider.

Be sure to include:

- Data for review by major unusual incident category type; Total number of consumers being served by you
- Specific individuals involved in established trends and patterns (i.e., five major unusual incidents of any kind within six months, ten major unusual incidents of any kind within a year.

Analysis Example1



MUI Annual Review Analysis and Follow up for Agency Providers

1.) Date of Review:

2.) County Board annual review was conducted by:

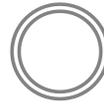
_____, Executive Director
_____, Direct Care Staff
_____, Home Manager
_____, Agency Nurse

3.) Locations Reviewed for yearly analysis (01/01/07 – 12/31/07):

Homes
Non-County Board Transportation
Community
Agency Operated Day Program

4.) Comparison of total MUIs for Agency Operated Programs for 2008 to 2009:

Analysis Example 1



Review of Numbers for 2008:

	# of individuals served	# of MUIs
Homes	30	19
Transportation	30	2
Community	30	5
Day Program	15	10
Total # of MUIs		36

Review of Numbers for 2009:

|



	# of individuals served	# of MUIs
Homes	28	15
Transportation	28	2
Community	28	3
Day Program	14	7
Total # of MUIs	-	27

Analysis Example 1



5.) Explanation of data comparison for the number of total MUIs from 2007 to 2008:

6.) Comparison of MUIs locationally for the Agency from 2006 to 2007:



Category Breakdown for homes in 2008:

	North Road	Eastern Avenue	Southern Drive	Total
Physical Abuse	0	0	0	0
Sexual Abuse	0	0	0	0
Verbal Abuse	1	0	0	1
Neglect	0	1	0	1
Misappropriation	2	1	1	4
Exploitation	0	0	0	0
Peer-to-Peer Acts	2	0	2	4
Missing Person	1	0	0	1
Law Enforcement	2	0	0	2
Attempted Suicide	0	0	0	0
Medical Emergency	0	3	2	5
UBS	5	0	0	5
Known Injury	1	0	3	4
Unknown Injury	0	0	1	1
Failure to Report	0	0	0	0
Hospitalization	2	4	2	8
Totals	16	9	11	36

Analysis Example 1



Category Breakdown for homes in 2009:

	North Road	Eastern Avenue	Southern Drive	Total
Physical Abuse	1	0	0	1
Sexual Abuse	0	0	0	0
Verbal Abuse	0	0	1	1
Neglect	0	1	0	1
Misappropriation	4	2	1	7
Missing Person	0	0	0	0
Law Enforcement	0	0	0	0
Attempted Suicide	0	0	0	0
Medical Emergency	2	2	4	8
UBS	1	0	1	2
Known Injury	1	1	1	3
Unknown Injury	0	0	0	0
Failure to Report	0	0	0	0
Hospitalization	1	2	1	4
Totals	10	8	9	27

7.) Explanation of Data Comparison of MUIs categorically for the homes for 2007 to 2008:

Analysis Example 1



8.) Specific Individuals who met trends and patterns:

9.) Previously identified trends and action plans for these trends for 2007:

10.) Trends noted for 2008 and action plans developed to address the trend:

Analysis Report 2- Current Report



A	B	C	D	E
Agency Provider:	Davis Inc.			
County Board of DD:	Franklin			
MUI Analysis				
Annual (Jan - Dec)	2013			
1.) Date of Review:				
2.) Annual Analysis was conducted by:				
	Chuck Davis	, CEO		
		, TITLE		
		, TITLE		
3.) Agency Provider Reviewed for yearly analysis :				
4.) Comparison of total MUI's for Agency Operated Programs for to :				
Review of Numbers for :				
Provider	# of Individuals Served	# of MUIs		
Davis Inc.		4		
Total # of MUIs		4		
Review of Numbers for :				
Provider	# of Individuals Served	# of MUIs		
Review of Numbers for :				
Provider	# of Individuals Served	# of MUIs		
Davis Inc.		3		
Total # of MUIs		3		
Explanation of Data:				

Analysis Report 2- Current Report



5.) Comparison of MUIs categorically for Agency operated programs from to :

Category Breakdown for

	Alleged Neglect	Law Enforcement	Unscheduled Hospital	Total
Davis Inc.	1	1	1	3
Total(ProviderName)	1	1	1	3

Substantiations

Alleged Neglect	1			
Total Substantiations	1			

Category	PPI	Total
Alleged Neglect	Staff	1

Analysis Report 2- Current Report



Category Breakdown for 2011

No MUIs -Please note Davis Inc certified in 2013

Category Break 2012

No MUIs

Category Breakdown for 2013

	Alleged Abuse - VERBAL	Alleged Neglect	Law Enforcement	Unapproved Behavior Support	
Davis Inc.	1		1	1	4
Total(ProviderName)1	1	1	1	1	4

Category	PPI	Total
Alleged Abuse - VERBAL	Staff	1
Alleged Neglect	Staff	1

Explanation of Data:

6.) IDS Age Groups

Category	IDS Age Range	Number of Clients in 2011	Number of	Number of Clients in
Alleged Abuse - VERBAL	31 - 40	1	0	0
Alleged Neglect	6 - 21	0	0	32
	31 - 40	1	0	0
Law Enforcement	22 - 30	1	0	1
Unapproved Behavior Support	22 - 30	1	0	0
Unscheduled Hospitalization	6 - 21	0	0	1
Summary		4	0	34

7.) Gender

Category	Gender	Percentage 2011	Percentage	Percentage 2013
Alleged Abuse - VERBAL	F	100%		
Alleged Neglect	F	100%		100%
Law Enforcement	M	100%		100%
Unapproved Behavior Support	M	100%		
Unscheduled Hospitalization	M			100%

Analysis Report 2- Current Report



8.) Specific Individuals who met trends and patterns:

9.) Previously identified trends and action plans for these trends for :

10.) Trends noted for and action plans developed to address the trend:

What to Look for when completing 2013 Analysis

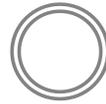


Category changes with new rule

- Deaths are now classified into Accidental/Suspicious and Non-Accidental Suspicious
- Injuries of Known and Unknown are Significant Injury
- Misappropriation has increased since 2012
- Unscheduled Hospitalizations account for 24% of all MUIs statewide
- Peer to Peer Acts was the 2 leading reported MUI followed by Allegations of Neglect.



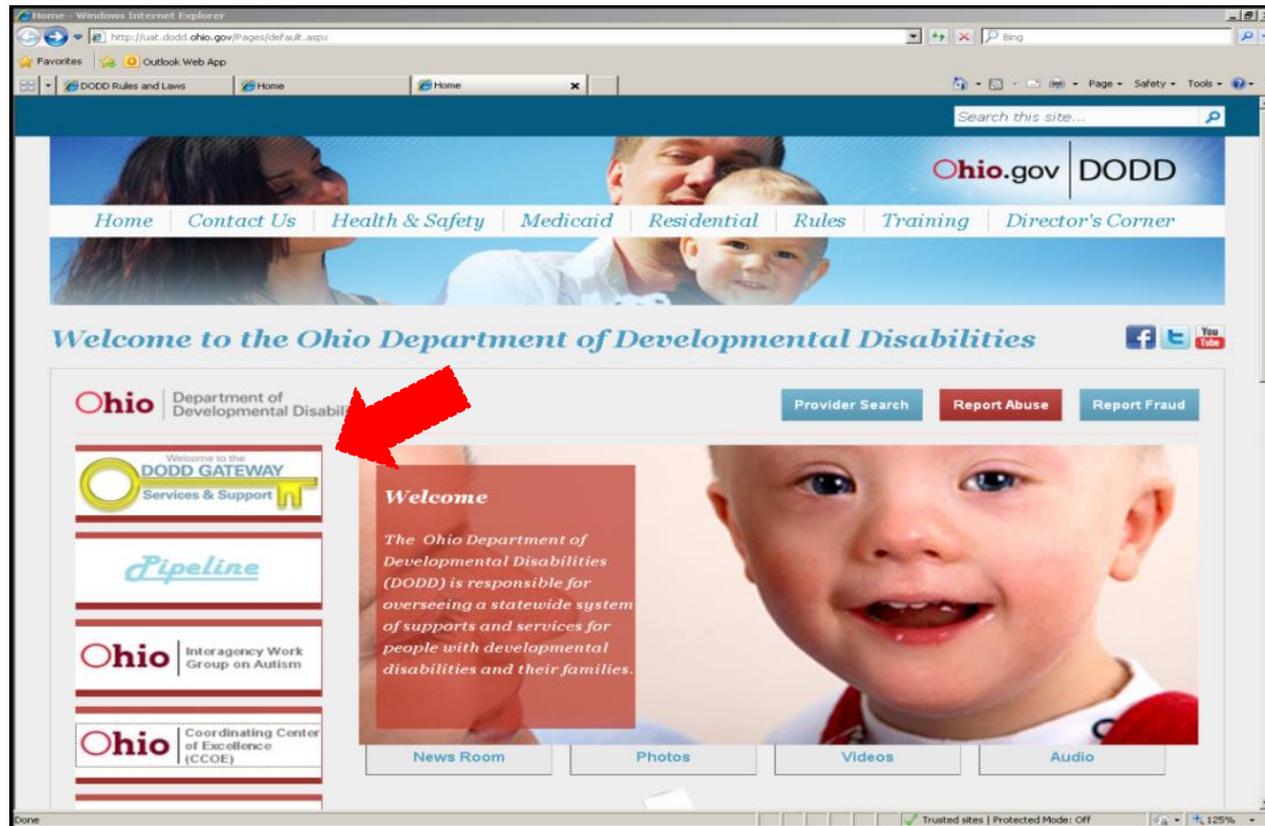
Did you know?



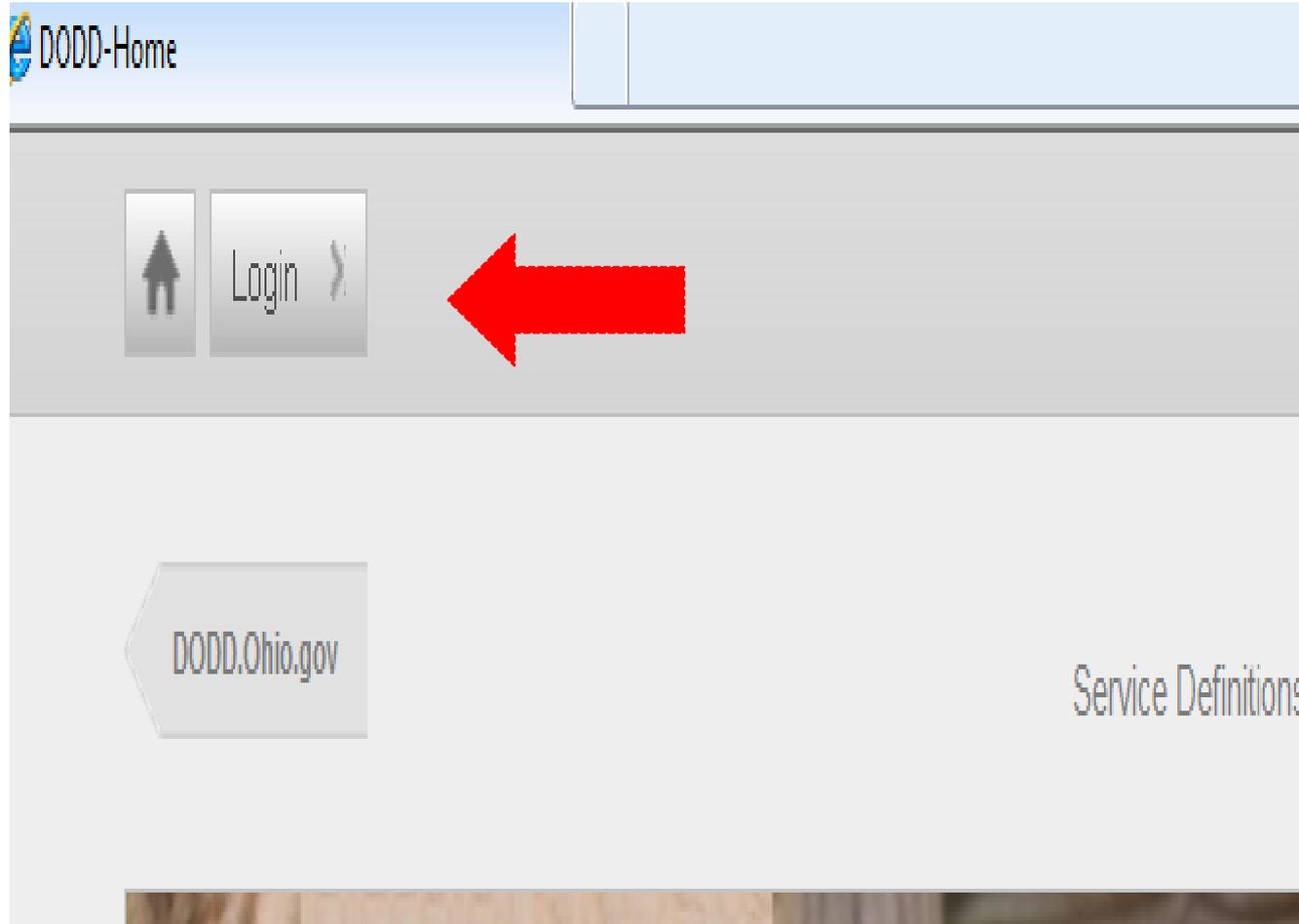
- There is a report that provides all your MUI data for the last 3 years by type and identifies any individuals with patterns and trends
- It takes less than 5 minutes to run
- It is specifically made for your use
- Contains all the required elements you need to address
- The report is called the

Provider Analysis Report

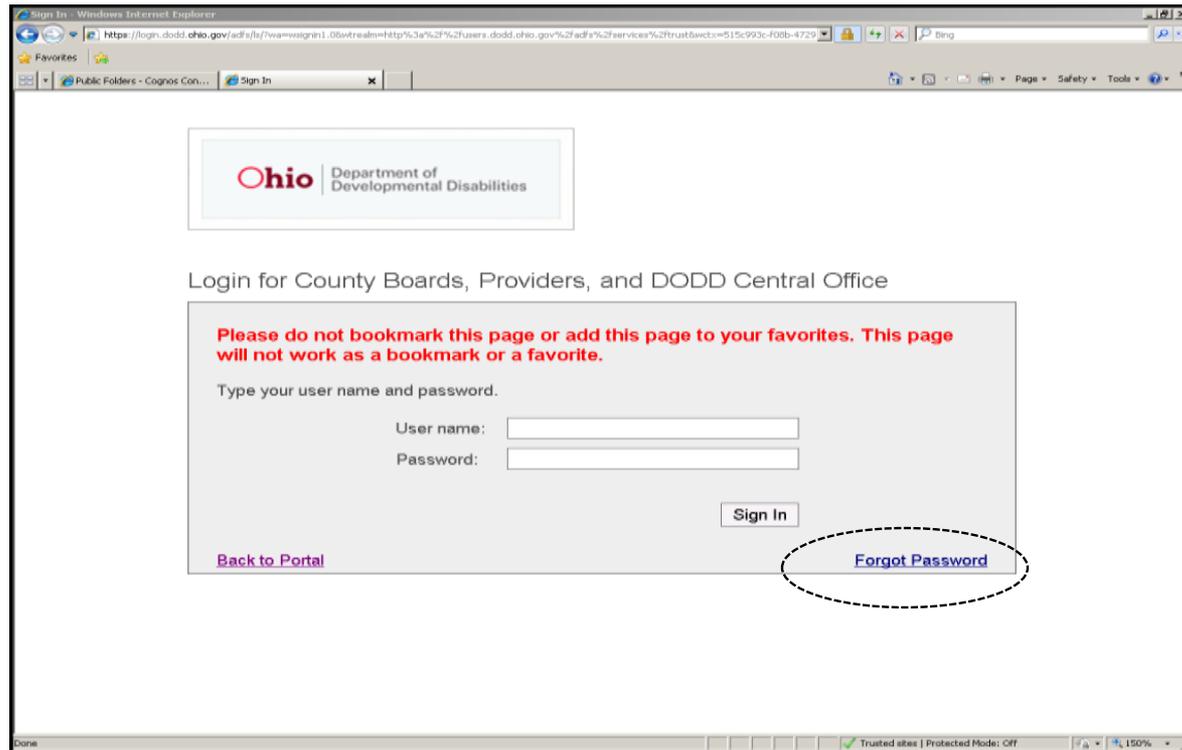
- Access the following link: <http://dodd.ohio.gov>
- Click on the DODD Gateway Key that is along the left side of the screen:



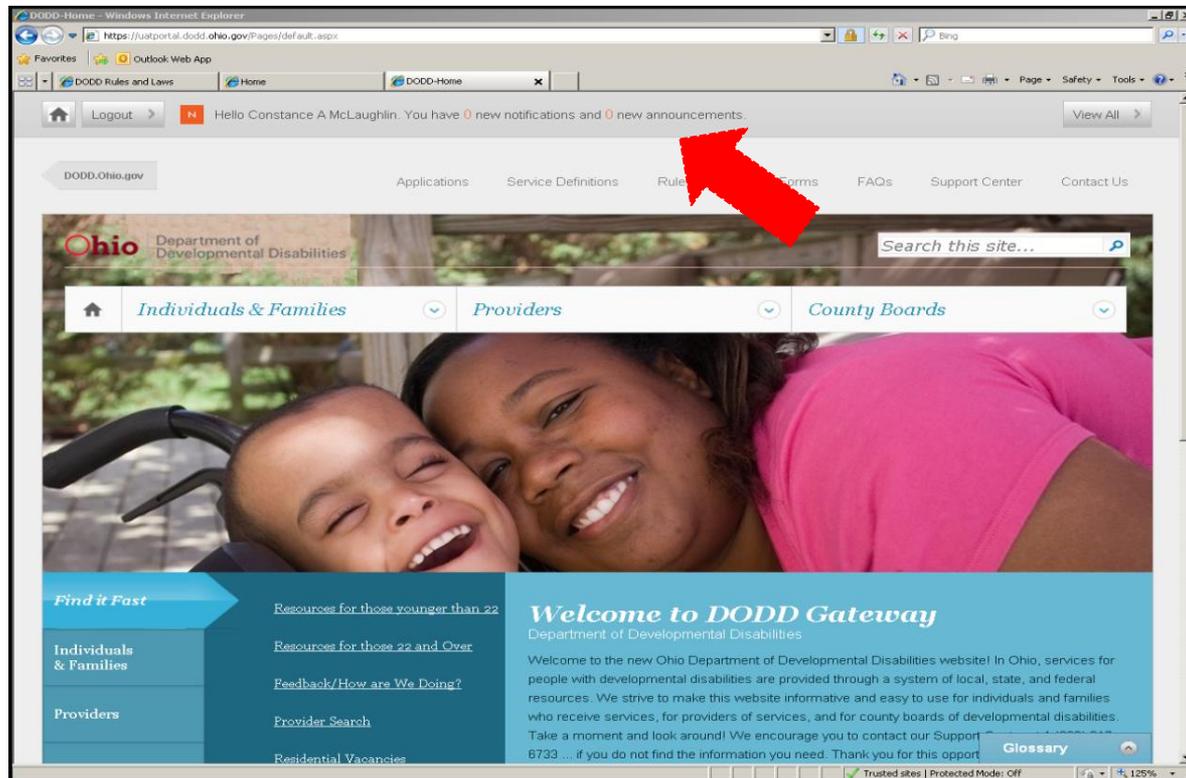
- Click on the “Login” button that is next to the house icon near the top left corner of the screen:



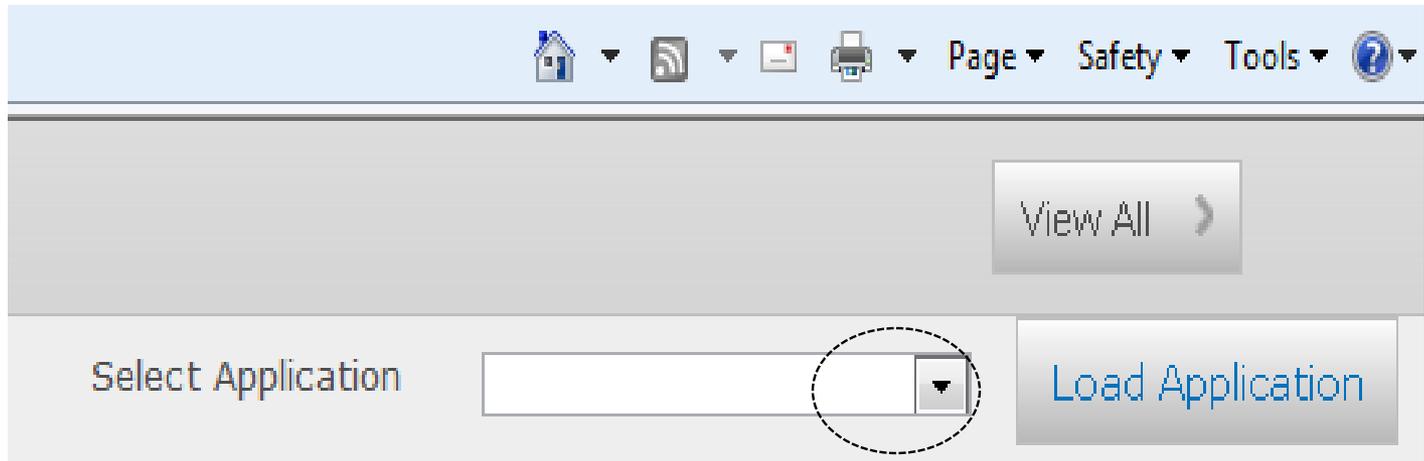
- This takes you to the DODD application login.
- *Note- The user name is the same as one you have been using. If you do not remember your password, you can select “forgot password”.*



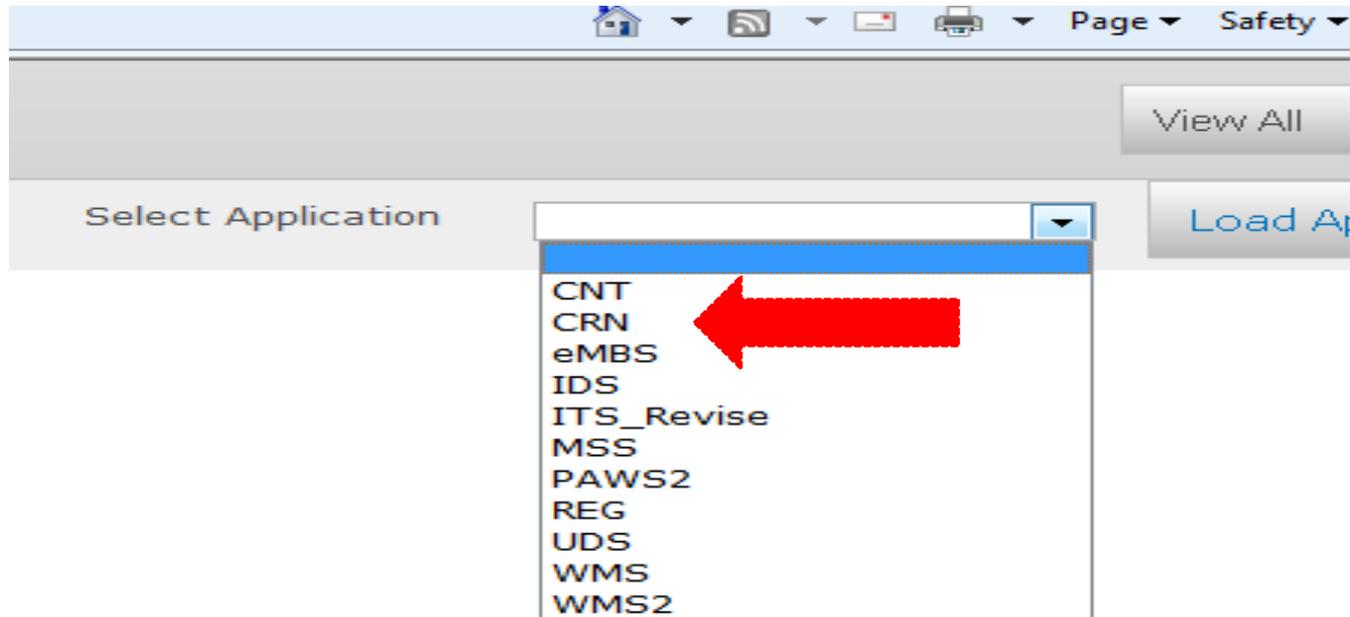
- Once you have successfully logged in, you will see this screen. Notice that it now has a “Welcome” message with your name as well as an “Application” link (to the right of the “DODD.Ohio.gov” tab).



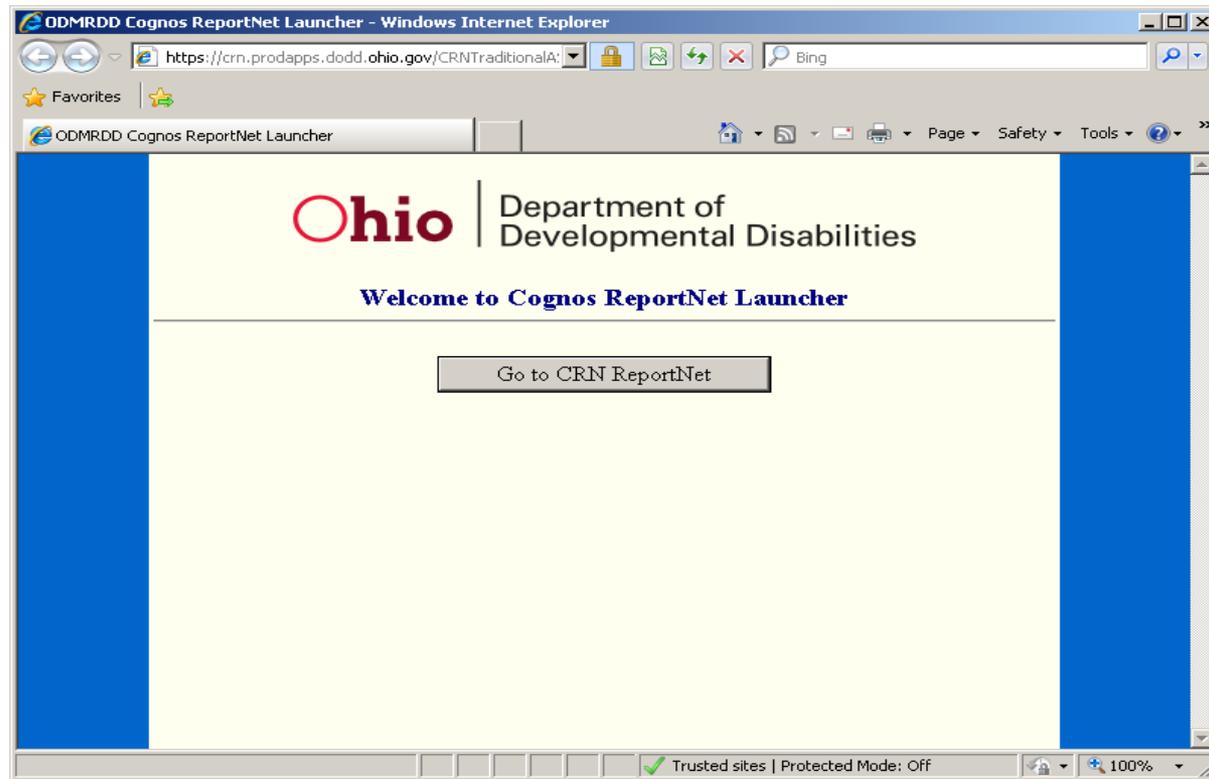
- Now, Click on the “Applications” link, and you will see what appears to be a somewhat blank screen. Notice the dropdown box on the right side of the screen



- Click on the “arrow” to view your drop down list of DODD applications for which you have access to view. Click on CRN.



- A blue pop up screen will appear, select Go to CRN RA



- Select Incident Tracking Systems Mart

<input type="checkbox"/>	Name	Modified	Actions
<input type="checkbox"/>	Authorized Plan and Claim Payment	January 19, 2011 6:43:41 AM	More...
<input type="checkbox"/>	BillingReports	May 20, 2009 2:37:58 PM	More...
<input type="checkbox"/>	Budget Limit and Service Rate (Query)	January 19, 2011 6:44:59 AM	More...
<input type="checkbox"/>	CART Compliance	December 11, 2006 8:53:09 AM	More...
<input type="checkbox"/>	CART Compliance Report	December 11, 2006 8:53:15 AM	More...
<input type="checkbox"/>	CMO Provider Service in County with Individual	June 10, 2011 10:56:38 AM	More...
<input type="checkbox"/>	Cost Protection and Utilization Reports	January 18, 2011 2:18:55 PM	More...
<input type="checkbox"/>	CPT Authorization Site and Plan	March 25, 2011 3:00:20 PM	More...
<input type="checkbox"/>	CPT DRA	January 19, 2011 6:46:09 AM	More...
<input type="checkbox"/>	CPT PAWS Plan Utilization	October 21, 2011 4:23:19 PM	More...
<input type="checkbox"/>	CPT Pending Authorization Plan	January 19, 2011 6:48:15 AM	More...
<input type="checkbox"/>	CPT Service Schedule (Query)	March 16, 2011 11:55:47 AM	More...
<input type="checkbox"/>	CPT Setting Client	January 19, 2011 6:50:15 AM	More...
<input type="checkbox"/>	CPT Usage Progress (Query)	September 23, 2011 5:02:48 PM	More...
<input type="checkbox"/>	CPT Yearly Summary of Auth Plan and Claim (Query)	January 19, 2011 6:51:04 AM	More...
<input type="checkbox"/>	IDS	May 31, 2011 11:27:36 AM	More...
<input type="checkbox"/>	IDS Analysis - State	April 2, 2010 2:56:11 PM	More...
<input type="checkbox"/>	Incident Tracking System Mart	August 6, 2010 3:52:24 PM	More...
<input type="checkbox"/>	Incident Tracking System Mart Reports (State)	July 1, 2011 11:30:26 AM	More...
<input type="checkbox"/>	Individual Data System Mart	January 21, 2011 8:49:07 AM	More...
<input type="checkbox"/>	ITS Analysis (State)	April 19, 2011 10:25:38 AM	More...
<input type="checkbox"/>	MBS BillCurrent	May 20, 2009 2:38:12 PM	More...

Tip: Only Yellow Folders have data in them so pick them

- You will see a list of all report options. Your screen is set to a default for Cognos of 15 entries. You will need to change this by going in your tools option.

The screenshot shows the Cognos Connection web interface. At the top, the user 'mcguireD' is logged in. The breadcrumb path is 'Public Folders > Incident Tracking System Mart Reports (County\DC\COG)'. Below the breadcrumb is a toolbar with various icons for file operations. The main content area displays a list of reports with columns for Name, Modified, and Actions. The list contains 15 entries, each with a checkbox, a report icon, a name, a modified date, and a 'More...' link. The status bar at the bottom indicates 'Trusted sites' and '100%' zoom.

<input type="checkbox"/>	Name	Modified	Actions
<input type="checkbox"/>	MUI 24 Hour Conformance	November 20, 2009 3:39:15 PM	More...
<input type="checkbox"/>	MUI Analysis	September 17, 2010 3:05:00 PM	More...
<input type="checkbox"/>	MUI Analysis by Provider	September 17, 2010 3:05:00 PM	More...
<input type="checkbox"/>	MUI Annual Review	August 10, 2010 1:14:05 PM	More...
<input type="checkbox"/>	MUI by Client Name	November 20, 2009 3:39:24 PM	More...
<input type="checkbox"/>	MUI by Client Name Exportable	November 20, 2009 3:39:33 PM	More...
<input type="checkbox"/>	MUI by Client Number	November 20, 2009 3:39:45 PM	More...
<input type="checkbox"/>	MUI by Client Number Exportable	November 20, 2009 3:39:54 PM	More...
<input type="checkbox"/>	MUI by Facility Name Expanded	December 15, 2009 11:09:12 AM	More...
<input type="checkbox"/>	MUI by Facility Number Expanded	November 20, 2009 3:40:32 PM	More...
<input type="checkbox"/>	MUI Client Grid	November 20, 2009 3:41:01 PM	More...
<input type="checkbox"/>	MUI Find Text With PPI	November 20, 2009 3:41:12 PM	More...
<input type="checkbox"/>	MUI Form by Incident Number	November 20, 2009 3:42:04 PM	More...
<input type="checkbox"/>	MUI Investigations Overdue	November 20, 2009 3:42:16 PM	More...
<input type="checkbox"/>	MUI Manager's Report	March 12, 2010 11:34:38 AM	More...

- You will need to change the default from 15 to a larger number. This makes additional reports visible.

Set preferences

General | [Personal](#) | [Portal Tabs](#)

Specify your settings.

Number of entries in list view: <input type="text" value="15"/>	Report format: <input type="text" value="HTML"/>
Separators in list view: <input type="text" value="Grid lines"/>	Automatic refresh rate in seconds: <input type="text" value="30"/>
Style: <input type="text" value="Corporate"/> Preview	<input type="checkbox"/> Show the Welcome page at startup <input checked="" type="checkbox"/> Show a summary of the run options

Portal

Default view:
 List
 Details

Number of columns in details view:

Regional options

Product language: <input checked="" type="radio"/> Use the default language	Content language: <input checked="" type="radio"/> Use the default language
---------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------

Done

- Click on Analysis Report by Provider

The screenshot shows a web application interface with a top navigation bar and a main content area. The top bar includes the user name 'mcguireD' and a 'Log Off' link. Below the bar, there are navigation tabs for 'Public Folders' and 'My Folders'. The main content area displays a list of reports under the path 'Public Folders > Incident Tracking System Mart Reports (County\DC\COG)'. The list has columns for 'Name', 'Modified', and 'Actions'. A grey arrow points to the 'MUI Analysis by Provider' report, which was modified on September 17, 2010. The bottom of the screen shows a status bar with 'Trusted sites' and a zoom level of '100%'.

<input type="checkbox"/>	Name	Modified	Actions
<input type="checkbox"/>	MUI 24 Hour Conformance	November 20, 2009 3:39:15 PM	More...
<input type="checkbox"/>	MUI Analysis	September 17, 2010 3:05:00 PM	More...
<input type="checkbox"/>	MUI Analysis by Provider	September 17, 2010 3:05:00 PM	More...
<input type="checkbox"/>	MUI Annual Review	August 10, 2010 1:14:05 PM	More...
<input type="checkbox"/>	MUI by Client Name	November 20, 2009 3:39:24 PM	More...
<input type="checkbox"/>	MUI by Client Name Exportable	November 20, 2009 3:39:33 PM	More...
<input type="checkbox"/>	MUI by Client Number	November 20, 2009 3:39:45 PM	More...
<input type="checkbox"/>	MUI by Client Number Exportable	November 20, 2009 3:39:54 PM	More...
<input type="checkbox"/>	MUI by Facility Name Expanded	December 15, 2009 11:09:12 AM	More...
<input type="checkbox"/>	MUI by Facility Number Expanded	November 20, 2009 3:40:32 PM	More...
<input type="checkbox"/>	MUI Client Grid	November 20, 2009 3:41:01 PM	More...
<input type="checkbox"/>	MUI Find Text With PPI	November 20, 2009 3:41:12 PM	More...
<input type="checkbox"/>	MUI Form by Incident Number	November 20, 2009 3:42:04 PM	More...
<input type="checkbox"/>	MUI Investigations Overdue	November 20, 2009 3:42:16 PM	More...
<input type="checkbox"/>	MUI Manager's Report	March 12, 2010 11:34:38 AM	More...
<input type="checkbox"/>	MUI Open/Closed Status	November 20, 2009 3:43:03 PM	More...

- Fill in Provider Name. Select name from options and click. Once highlighted, please Insert into Choices box.

The screenshot shows a web browser window titled "MUI Analysis by Provider - Cognos Viewer". The address bar displays the URL: https://cm.dodd.ohio.gov/cognos8/cgi-bin/cognosisapi.dll?b_action=xts.run&m=portal/report-viewer.xts&ui.action=run&ui.object=%2fcontent%2fFolder1. The browser's Favorites bar shows "MUI Analysis by Provider - Cognos Viewer".

The main content area is divided into several sections:

- Select a Provider:** Includes a "Keywords:" section with a text input field and a "Search" button. Below it is an "Options" dropdown menu.
- Results:** A large empty rectangular box.
- Choices:** A large empty rectangular box with a dashed border, positioned to the right of the Results box. Between the Results and Choices boxes are "Insert" and "Remove" buttons.
- Select One or More Counties:** A list box containing the following options: All, All Counties, All DCs, Adams County, Allen County, Ashland County, Ashtabula County, Athens County, Auglaize County, Belmont County, and Brown County.
- Select a Provider Type:** A radio button group with four options: Incident, Residential, Workshop, and Incident or Residential.

At the bottom of the Results and Choices boxes, there are links for "Select all" and "Deselect all". At the bottom of the page, there are navigation buttons: "Cancel", "< Back", "Next >", and "Finish". The browser's status bar at the bottom indicates "Trusted sites | Protected Mode: Off" and a zoom level of "125%".

- Next Select a Provider Type and one or all counties

MUI Analysis by Provider - Cognos Viewer - Windows Internet Explorer

https://crn.dodd.ohio.gov/cognos8/cgi-bin/cognosisapi.dll?b_action=xts.run&m=portal/report-viewer.xts&ui.action=run&ui.object=%2fcontent%2ffolder*

Select a Provider:

Keywords:
Type one or more keywords separated by spaces.

Options ▾

Results:

[Select all](#) [Deselect all](#)

Choices:

[Select all](#) [Deselect all](#)

Select One or More Counties:

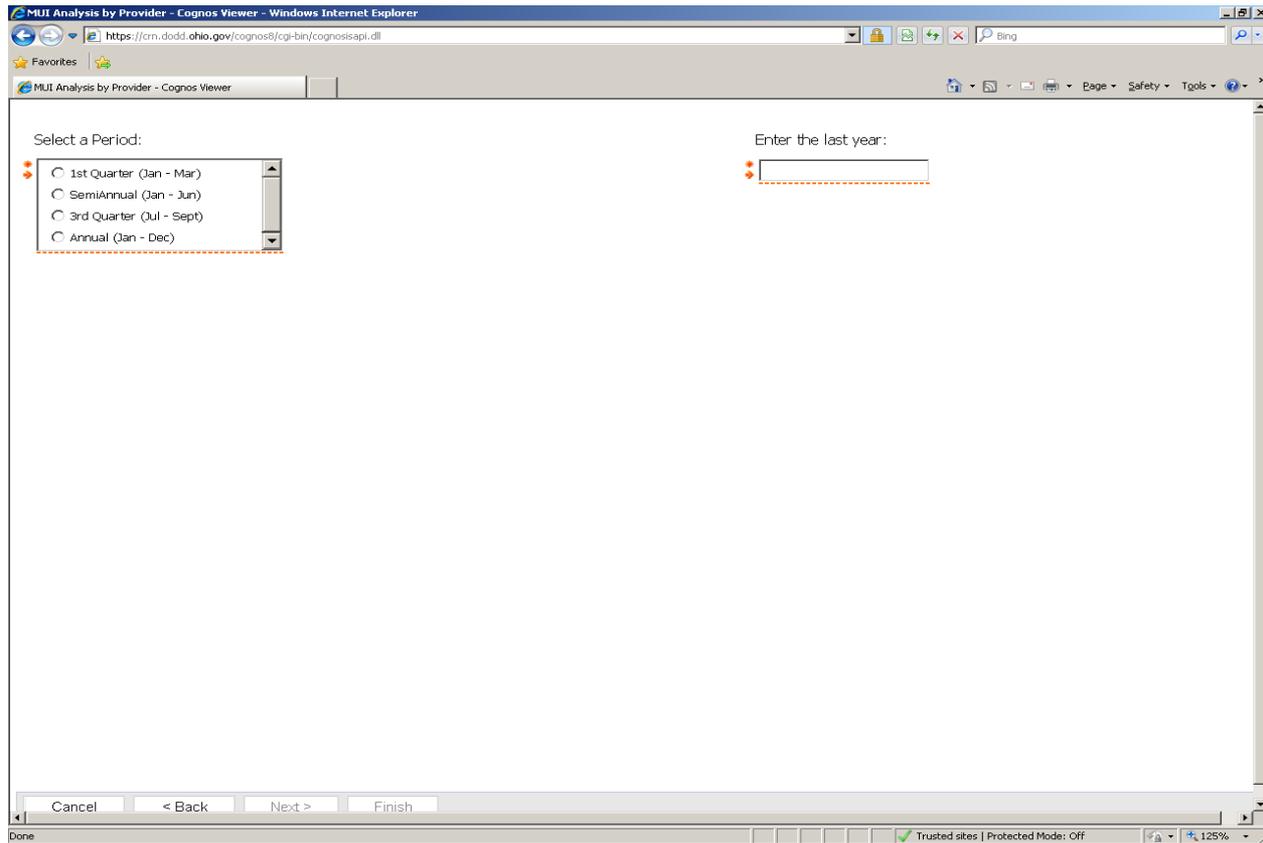
- All
- All Counties
- All DCs
- Adams County
- Allen County
- Ashland County
- Ashtabula County
- Athens County
- Auglaize County
- Belmont County
- Brown County

Select a Provider Type:

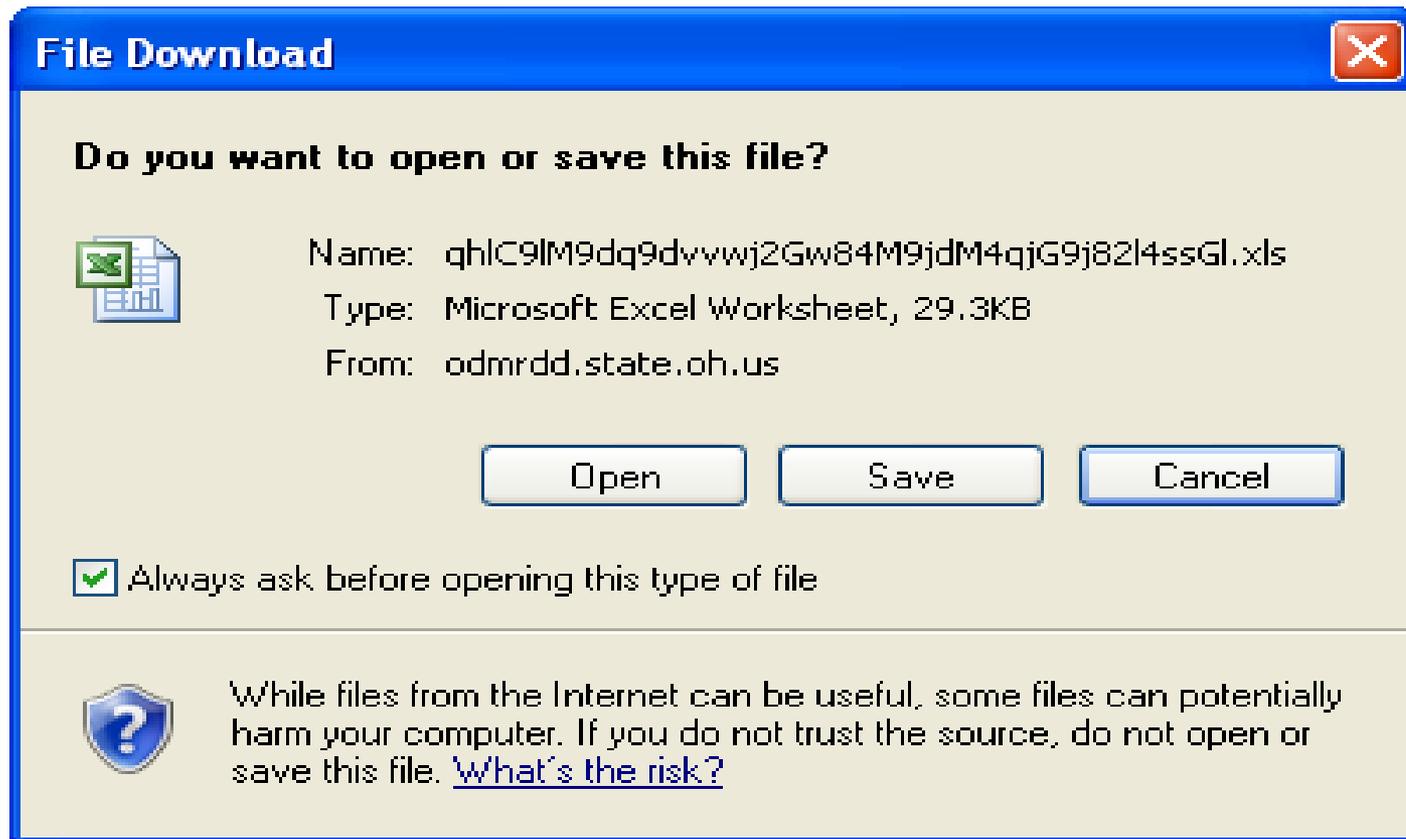
- Incident
- Residential
- Workshop
- Incident or Residential

Trusted sites | Protected Mode: Off | 125%

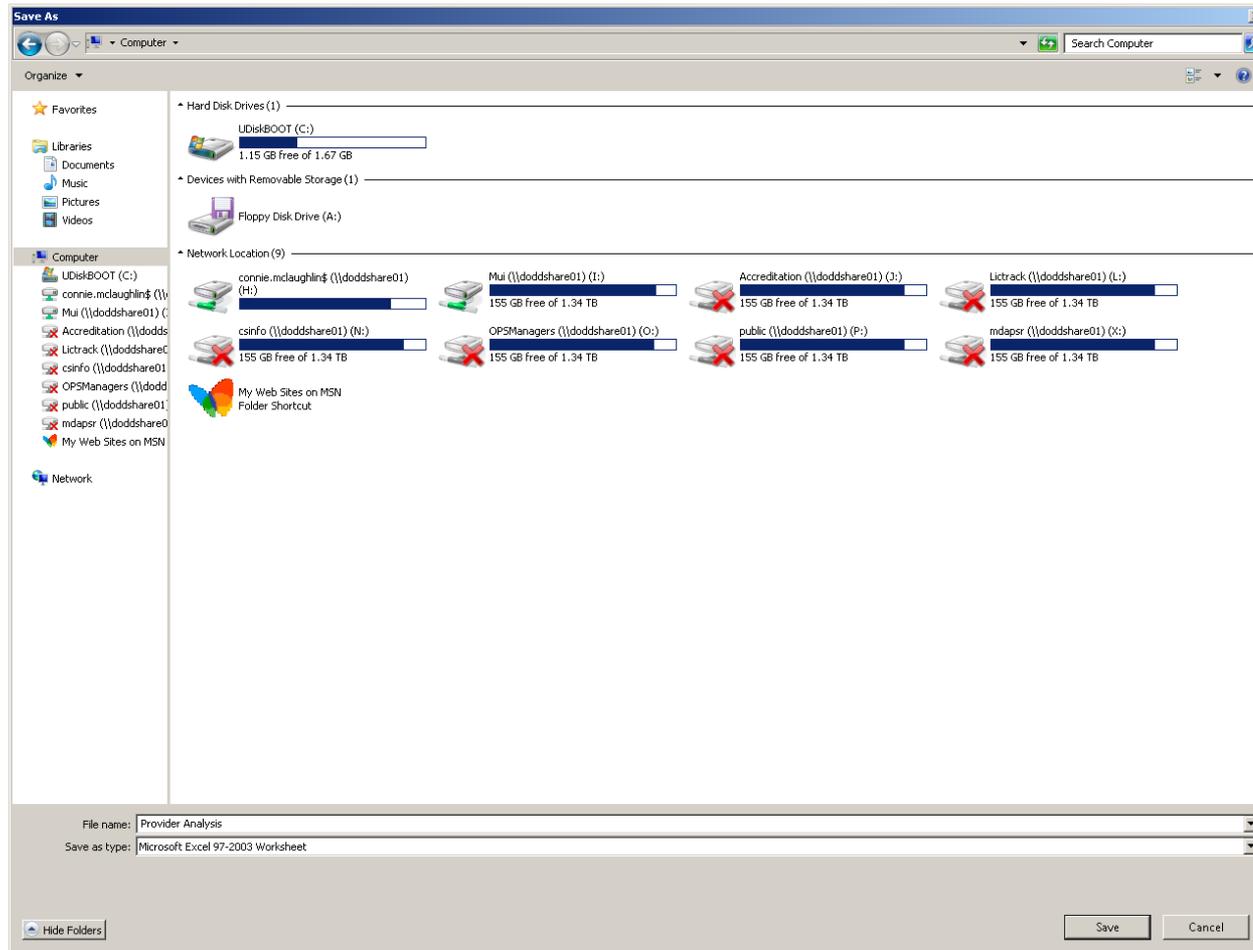
- Click Next
- Then Select a Period for your Analysis by entering the length and year.



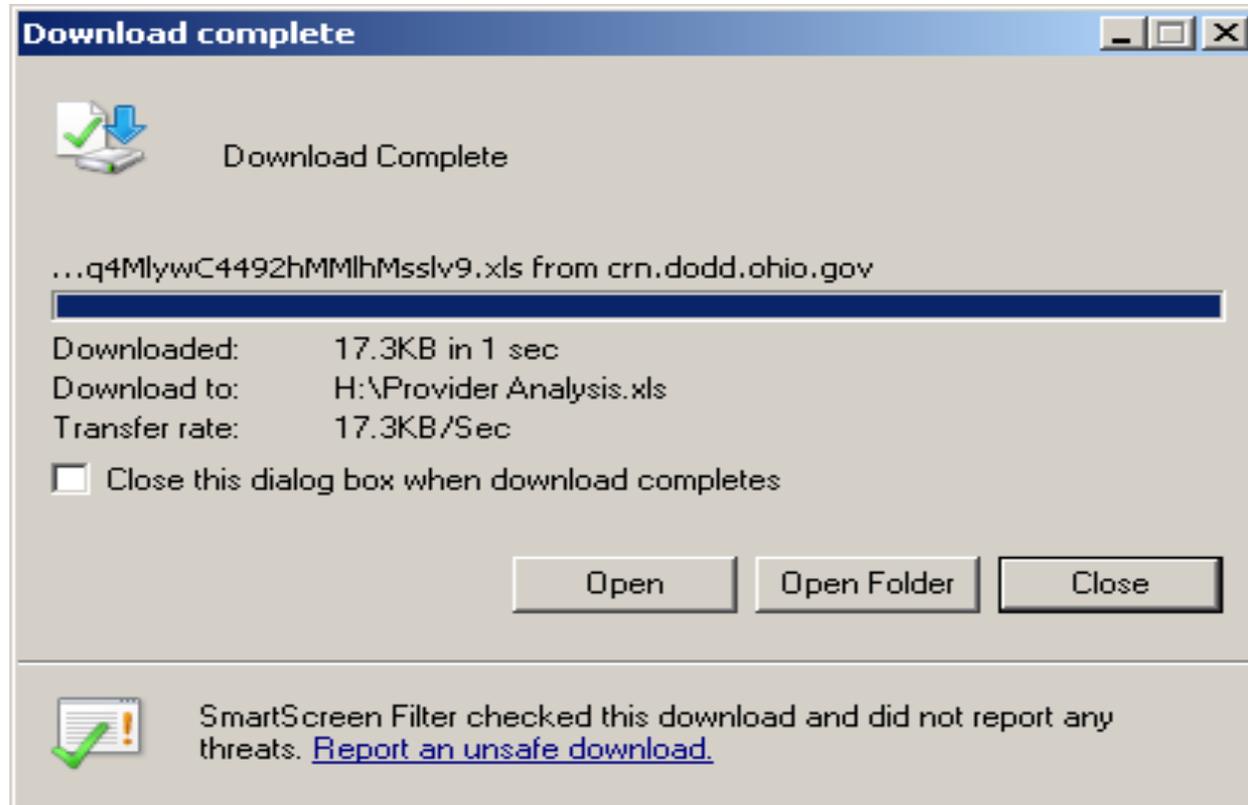
- Click Finish
- Excel Pop Ups



If you chose Save option, you can save to a certain drive or location on your computer



Your report is complete and ready to view



Sample Provider Analysis Report

The screenshot displays a Microsoft Excel spreadsheet with the following content:

- Row 1:** Agency Provider:
- Row 2:** County Board of MRDD:
- Row 3:** MUI Analysis
- Row 4:** Annual (Jan - Dec)
- Row 6:** 1.) Date of Review:
- Row 8:** 2.) Annual Analysis was conducted by:
- Row 9:** , TITLE
- Row 10:** , TITLE
- Row 11:** , TITLE
- Row 13:** 3.) Agency Provider Reviewed for yearly analysis :
- Row 15:** 4.) Comparison of total MUI's for Agency Operated Programs for to :
- Row 17:** Review of Numbers for :
- Row 18:** Provider | # of Individuals Served | # of MUIs |
- Row 20:** Review of Numbers for :
- Row 21:** Provider | # of Individuals Served | # of MUIs |
- Row 23:** Review of Numbers for :
- Row 24:** Provider | # of Individuals Served | # of MUIs |
- Row 26:** Explanation of Data:
- Row 28:** 5.) Comparison of MUIs categorically for Agency operated programs from to :
- Row 30:** Category Breakdown for

The spreadsheet interface includes the Microsoft Excel ribbon (File, Home, Insert, Page Layout, Formulas, Data, Review, View) and the status bar at the bottom showing 'Ready' and '130%' zoom.

What you need to add...



The information that you will need to add in the report (where indicated) includes:

- Agency Name
- Person completing the Analysis
- Complete the comparison of MUI for provider for the review period
- Explanation of data (e.g. Increase in Falls, Physical Abuse or Decrease in other categories)
- Note any previously identified trends and action plans
- Provide a plan to address any identified trends from this review

What you need to add...



An example of how to address patterns and trends:

- In 2013, there was a noted trend of falls occurring in multiple locations involving 15 (19%) of the 78 people served by our agency. To address this trend, the following steps were taken.
 - The physician was notified of any individual who experienced more than one fall, over a period of a 3 month period.
 - The SSA for each individual was notified and falls were discussed and addressed in the individual's plan.
 - A review of each individual's medication was completed by a pharmacist and any noted concerns were shared with the individual's physician
 - If indicated, a falls assessment was completed. The assessment addressed vision loss, footwear, and possible need for adaptive equipment.
 - Each individual's home was reviewed for any environmental hazards. The home manager will complete this task weekly.
 - All staff were trained on Fall prevention techniques

Security Affidavit



The link to affidavit is located on the Department's website at www.dodd.ohio.gov in the Forms Sections

The screenshot shows the Ohio Department of Developmental Disabilities website. At the top left is the logo and name. Navigation buttons include 'Provider Search', 'Abuser Registry', 'Report Fraud', and 'Report Abuse'. The main content area features a 'Welcome' message, a 'DODD GATEWAY Services & Support' banner, a 'New! Service System Guide' banner, 'INITIATIVES & PARTNERSHIPS', 'Pipeline', and 'HEALTH & SAFETY TOOLKIT'. A 'Site Links' sidebar on the left contains links for 'Mobile', 'Home', 'Calendar', 'Training', and 'Forms'. A red arrow points to the 'Forms' link. Below the main content, there is a 'Welcome to our Website!' message and a notice about the Medication Administration Certification (MAIS) database.

Ohio Department of Developmental Disabilities

Provider Search Abuser Registry Report Fraud Report Abuse

Welcome to the DODD GATEWAY Services & Support

New! Service System Guide

INITIATIVES & PARTNERSHIPS

Pipeline

HEALTH & SAFETY TOOLKIT

Site Links

- Mobile
- Home
- Calendar
- Training
- Forms

Welcome

The Ohio Department of Developmental Disabilities (DODD) is responsible for overseeing a statewide system of supports and services for people with developmental disabilities and their families.

News Room Photos Videos Audio

Welcome to our Website!

Medication Administration Certification has a NEW database – MAIS! (the MA System is gone). Anyone can check the status of Med. Admin. Certifications (and available classes) in the Health and Safety tab on this DODD Home Page. RN Trainers and others should contact ma.database@dodd.ohio.gov for MAIS training or other MAIS question

Security Affidavits



The link to affidavit is located on the Department's website at www.dodd.ohio.gov in the Forms Sections

Forms

Fill-in Forms Instructions

GENERAL

- [On-Line Security Request \(Security Affidavit\) \(fill-in\)](#)
- [Vacancy Registry Data Collection Form \(PDF\)](#)

HEALTH AND SAFETY

- [Continuing Education \(Nursing\) Application.pdf](#)
- [Instructions for Submitting Programs for Nursing Continuing Education Credit](#)
- [Summary of Faculty Qualifications](#)
- [Behavior Objectives](#)
- [Independant Study Application](#)
- [Attendance Sheet](#)
- [Nursing Certificate of Attendance](#)
- [Evaluation Form](#)

COUNTY BOARDS

- [College Course Approval](#)
- [Seminar Approval](#)
- [County Board Certification](#)
- [Training Approval](#)
- [Attendance Verification](#)

Contact the Support Center at 1-800-617-6733 with any questions.

Questions ?



THANK YOU!

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DODD Website

www.dodd.ohio.gov

Abuse/Neglect Hotline

1-866-313-6733